Response Friday, September 12, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter,2025-00257 in any further correspondence.

The documents in this case are available at: View Case Filings for: 2025-00257 (ky.gov).

Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 10, 2025

From: Treva Huff City: Jackson State: Ky Zip: 41339

# Comments:

My electric bills was the highest they've ever been in the summer months, 450.00 and 430.00. I really tried to cut the thermostat the second bill it went down 20.00. If it continues to raise we'll have to live like our ancestors with coal in the winter and just suffer in the summer. Please denie this proposed increase.

Page 1 of 12 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Tuesday, September 9, 2025

From: From: Jenifer Chafin

City: State: Zip:

Comments:

Jenifer zahner 31 quail In Iouisa, ky 41230. The electric company is ripping us off for elrlectric already and they dont need to try to raise our bills more.. they need to start lowing them. We cant make it out here. People are going to have to choose electric or food soon!

Yahoo Mail: Search, Organize, Conquer

Page 2 of 12 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Tuesday, September 9, 2025

From: From: Jacob Barker

City: State: Zip:

Comments:

To Whom It May Concern,

I am writing to express the deep pain and despair that many Kentucky families, including my own, are facing due to the recent 14.9% rate increase. The truth is simple: we cannot afford this. We are already paying \$200–\$300 every month, and even then, we have had to make sacrifices no family should be forced to make just to keep the lights on.

In my own home, we have gone without air conditioning in the sweltering summer and without heat in the freezing winter. These are not luxuries — they are necessities. Yet, in order to try to manage these bills, we've lived without them. I have been forced to sell family possessions, items with sentimental value that can never be replaced, just to prevent my electricity from being shut off. I know I am not alone. Countless families in our communities are sacrificing food, medicine, and safety in order to pay these ever-rising utility bills.

This is not sustainable. It feels as though we are being punished for simply trying to survive. We are paying more and more, not because we are using more, but because of the company's greed. Families should not be left to choose between electricity and basic needs. These rate hikes are crushing us, while the company continues to profit.

Page 3 of 12 9/12/2025

We are pleading for fairness, for compassion, and for relief. The rates must come down. We are not asking for special treatment — only for the ability to live with dignity, to provide warmth in the winter, cooling in the summer, and a light to see by at night without having to sacrifice everything else.

The power company is supposed to serve the people, not exploit them. We are not numbers on a bill. We are families, children, and elderly neighbors who deserve better than this.

I beg you to reconsider these rate increases. Please remember that behind every payment is a household doing everything possible to survive. We cannot take any more.

Sincerely,

Jacob Barker

Page 4 of 12 9/12/2025

Public Comments Received for Case Number: 2025-00257 Friday, September 12, 2025 Response

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence

in any further correspondence.	
The documents in this case are available at: View Case Filings for: 2025-00257 (ky.go	
Thank you for your interest in this matter.	
Received through Email Tu	esday, September 9, 2025
From: From: Sabrina Sparks City: State: Zip:	
Comments:	
To the Kentucky Public Service Commission:	
I am a Kentucky Power customer and I STRONGLY oppose the proposed 14.9% rate increase in Case No. 2025-00257.	
Eastern Kentucky families are face high poverty and limited resources. This increase would place an unfair burden on the poorest areas of the state, forcing many to choose between paying their power bill and covering essentials like food, medicine, or rent.	
Rates must be fair, just and reasonable. I urge the PSC to reject or greatly reduce this rate increase, and protect low-income households and seniors on fixed incomes.	
Respectfully,	

Page 5 of 12 9/12/2025

Sabrina Sparks

3570 Red Fox Dr, Catlettsburg, KY 41129

Page 6 of 12 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Tuesday, September 9, 2025

From: From: Philip Whitley

City: State: Zip:

Comments:

Can the public service commission see that another rate increase is hurting Kentucky families? Having a salary that doesn't make you choose between paying bills or providing essentials for your families is great but this is not the norm. Unfortunally people in office in general are detached from their hard working constituents. These families/constituents don't make a lot of money and make tough choices to provide those essentials for their families.

I see it everyday in my business where people use disposable income to provide care for their pets. Nowadays the disposable income is just not enough for basic needs. Please take this message to heart when increasing income to a big business when so many small business and taxpayers in general suffer for it.

Dr. Philip W. Whitley, DVM Bluegrass Animal Clinic Phone: (606) 475-0353 703 East Main Street Grayson, KY 41143

Page 7 of 12 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Patsy Stamper

City: State: Zip:

Comments:

NO RATE HIKE FOR KY POWER

Page 8 of 12 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Karen Williams

City: State: Zip:

Comments:

NO INCREASE! I just recently retired and lost almost 1,300 a month. My bill continues to rise, along with my other utilities. Please do not bring an increase to the electric bill. It will become very difficult to budget between the electric bill, normal utilities and food. This does not even include the expense of medical medications and doctor visits. The Electric Company has enough money, look into the writers and how about pulling money from somewhere else besides the people.

Karen Williams,

A concerned citizen

Yahoo Mail: Search, Organize, Conquer

Page 9 of 12 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Denise Barber

City: State: Zip:

Comments:

To whom it may concern,

I am emailing in regard to the potential percentage bill increase. I want to strongly encourage you not to do so. This economy is already hard to live in for those in the lower - middle class. The ones who arent going to suffer are those who are well off financially. I am a wife and a stay-at-home mother to three young children who I have the honor of homeschooling. They are all involved in a sport and want to continue to do so. This price increase will ultimately tell my children they can either live out their dreams or suffer because we have to cool down our small house.

When I look back at my bills to this time last year, I have actually changed my familys habit of using too much electricity and my bill is still several hundred dollars higher than just a year ago, when it was hotter during this time. I am strongly encouraging you to not just look at YOUR PAYCHECK and how this will BENEFIT YOU, but please look at our economy right now. It is just as hard to get groceries and feed our families. Please dont add more stress to those who dont need it.

I believe in responsibility and having to pay for what I use. I try to teach my kids the same responsibility but I dont know how I can teach them that people will rob you just so they can have more freedom over you when it comes to

Page 10 of 12 9/12/2025

money. Please look at this in the lens of a single mother (which I am not nor claiming to be) or a struggling family just trying to make ends meet.

I am appalled that this is even an issue and that it would even be discussed. How does this help our economy? How does this help those who work hard for every last dollar they earn? It doesnt. Please, for the sake of humanity, raising the prices AGAIN is absolutely insane and just selfish.

Thank you for time,

**Denise Barber** 

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: John Burton

City: State: Zip:

Comments:

My name is John Burton. I reside at 718 Middletown Ave in Ashland, Ky. My wife and I are in our mid 70's and survive on a fixed income. Ky Power is our electric service provider. Our rates were increased by nearly 7% just a few weeks ago and now I'm hearing Ky Power is asking for another nearly 15% increase in just a few months. Honestly our income only goes so far and I don't know how much more we can stretch the dollars. I realize businesses need to make a profit but it seems to Ky Power is asking for too much!!

Your help and consideration in this matter will be greatly appreciated.

Thank you

John Burton

718 Middletown Ave

Ashland, Ky 41102

Sent from my iPhone

Page 12 of 12 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Robin Rouse

City: State: Zip:

Comments:

NO MORE PRICE INCREASES FOR THIS AREA!!!

People here are struggling as it is, these power bills are insane, no where else are the rates this high.

Stop taking everything away from small businesses and the people in this area

Robin Rouse

Small business owner

Page 1 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Megan Costello

City: State: Zip:

Comments:

It is to my understanding that Kentucky Power has asked for another rate increase of 14.9% for residential customers! (Case # 2025-00257) There is no way this is fair to us in here in this area! They are constantly asking for rate increases and we cannot afford it!!! We pay more in this area with KY Power than any surrounding companies and it has got to stop!! With a 14.9% rate increase not only are people on fixed incomes going to have to choose between electricity and food, but also those of us who work! Not to mention these smaller businesses and most importantly Churches who cannot afford this either! I ask that you PLEASE consider NOT accepting this rate increase, and take into consideration the affect it will have on its customers who are barely scraping by with the way the economy is today already!

Thank you,

Megan

Page 2 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Shaina Fletcher

City: State: Zip:

Comments:

I am emailing regarding the unfair rate increase of 14.9% being asked of by Kentucky power. We already have had to pay for increase after increase and Kentucky people who must use Kentucky power cannot afford these increases. As a single income family I am already struggling to pay these monthly bills and can't pay for another increase! Please do not pass this increase proposal.

Sincerely,

Shaina Fletcher

Page 3 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Shannon Combs

City: State: Zip:

Comments:

I beg of you...please stop AEP from robbing us and leaving us in a position of having to choose electricity over food/medicine/transportation/car maintenance...among other needs. The rate we pay for electricity is beyond ridiculous. But this has been allowed to happen to us year after year after year! Please put a stop to it. Please!!!

Shannon Herald

320 Haddock Fork Rd

Hazard, KY 41701

Sent from Yahoo Mail for iPhone

Page 4 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Steven Salmons

City: State: Zip:

Comments:

To whom it may concern,

I am writing this email disputing the rate increase that Kentucky Power is wanting to do. As a working citizen of Perry County Kentucky I dont see any need for another rate increase which is furthering the demands on the working people of this great state. I feel that another increase will further deplete the working class peoples ability to cover all their expenses and try to survive the increases that we have already had.

Thank You

Steven Salmons

Page 5 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: brenda jones

City: State: Zip:

# Comments:

As a tax payer & a dependent of Kentucky Power, I oppose of the increase this company is asking for, we the people of the commonwealth of Kentucky can not afford their price increase, as I'm all ready stressed about winter electricity bills that they will want. This company is a billion dollar company & wanting more money from people who have to have power, this is price gouging no matter how you see it, we don't have a choice on our provider of electricity. This needs to stop!! They ask ever year for a price increase & you give it to them, when do we get to say NO! I've noticed they increase the wattage during winter anyway & that's wrong, when it should be the same all year round! Enough is enough! No to the increase for Ky Power or AEP??

Sent from my iPhone

Page 6 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Johnny Wooton

City: State: Zip:

## Comments:

The rate increase for AEP will devastate people in Eastern Kentucky. No way should this be considered. Actually, there should be a rate decrease, which would never happen, but if the Commission cares any at all for people there should be a significant rate decrease. If you do the right thing and deny the request of a rate increase, it would be a small win for East KY. A bigger win would be a large rate decrease. It's so discouraging speaking to family members who live in different parts of the State and their rates are no where near the rates of East KY customers. Do the right thing, decrease our rates.

Sent from Yahoo Mail for iPhone

Page 7 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Virgie Noble

City: State: Zip:

Comments:

I am sending this email on behalf of the rate increase ky power is asking to add to our already enormous electricity bills. I am paying \$400 to \$500 a month. . My sister lives in a camper and basically only has a tv and refrigerator going, her electric is \$129-160 a month. This is ridiculous. Allowing the increase is unfair to all of us. People like my sister that live on \$970 a month cannot afford this let alone line an I increase. We lose power through the year 3-4 times. Yet our bills increase again. Please listen!!!! Do something to help the people in this area!!!!

Sent from Yahoo Mail for iPhone

Page 8 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Ashley Parker

City: State: Zip:

Comments:

Subject: Opposition to Proposed 14.9% Electricity Rate Increase

To Whom it May Concern:

I am writing to express my concern regarding the proposed 14.9% increase in electricity rates. For families and small businesses in our community, this increase would place an unnecessary financial burden, especially during a time when many are already struggling with rising costs.

I strongly urge you to oppose this increase and advocate for more sustainable solutions that protect both consumers and our local economy.

Thank you for your attention to this matter and for your continued service to our community.

Sincerely,

Ashley Slone

Hazard, KY 606-438-0189

Page 9 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: torie fugate

City: State: Zip:

Comments:

This is an unfair ask on we the rate payers as our rates have skyrocketed and are about double the amount of surrounding power companies. I will be standing against the increase.

Sent from my iPhone

Page 10 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Mandy Dixon

City: State: Zip:

# Comments:

I am writing to voice my concerns over the recent rate increase that has been requested by Kentucky power. I truly feel that this is a slap in the face to eastern Kentuckians. This area, especially the counties of Perry, Knott, Leslie, Letcher, Breathitt, and a few other counties, cannot afford to pay higher power bills. Our folks struggle to pay the bills they have now. This is a severely impoverished area where many elderly folks have to choose between paying their electric bill or buying their groceries and medical needs. And in today's society that takes a big toll on one's mental health as well. It's a shame for a company as large as Kentucky Power to request more money from an area that's already struggling the way eastern Kentucky is. They know that we have no other options for this service, therefore they are taking full advantage of our people!! Please, do not approve this increase. Our people deserve a decent life without the worry of paying an electric bill.

Mandy Dixon

Page 11 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Morgan Stidham

City: State: Zip:

Comments:

This is an unfair ask on we the rate payers as our rates have skyrocketed and are about double the amount of surrounding power companies. I will be standing against the increase.

Page 12 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Jenny Mullins

City: State: Zip:

Comments:

To Whom it may Concern:

This is in reference to case number 2025–00257. I am very concerned about the possible increase in customer rates from the Kentucky pair company for residential and commercial customers. It is already very difficult to pay power bills in this area, and these increased rates would make it even more difficult. I think that it is an absolute disgrace that people have to choose between feeding their kids or keeping the heat on during the winter months. There are so many people that are not able to afford this living on fixed incomes and even if you are not on a fixed income these rates are ridiculous. I have other family members that live in different parts of the state, and their power bills are never as high as ours. We already have some of the highest rates in the country let alone the state. If you allow a company that already has a surplus of profits to make more profits off of a group of people that already struggle on a day-to-day basis to meet basic needs this is absolutely just despicable. I strongly encouraged those in charge to deny them this rate increase and care more about the people of this state than the pocketbook of the individuals that are over the Kentucky power company.

Sincerely, Jenny Faye Mullins

Page 13 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Brittanie Cole

City: State: Zip:

Comments:

Hi AEP,

I'm reaching out because the recent increase in electric power has pushed the cost to a point that's no longer sustainable for our household or anyone else's household. We're already stretching every dollar, and this new rate is simply more than we can manage.

I understand prices go up over time, but this increase is extreme and is putting us in a very difficult position.these increase happen more than we can even count. We need to know if there's a way to keep our rate closer to what it was — whether that's a reduction, a discount, or another arrangement — because at the current rate, we won't be able to continue and the sad part is we don't have a choice.people are having to choose between buying groceries for their children or keeping the lights on and that's just not ok.i know ur a billion dollar corporation but when u look at our little towns that u are putting this increase on it's just not understandable.

Please let me know what options are available. We value your service, but we have to make decisions based on what we can realistically afford.

Page 14 of 44 9/12/2025

Thank you,

Brittanie Cole

Page 15 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: amy mcpeek

City: State: Zip:

Comments:

I am writing to you to voice my concerns regarding case #2025-00257 for the rate increase of 14.9%. We currently have the highest electric rates across the nation. I myself am a single mother and I make enough money to place me in the very lower end of middle income. They get more than enough of our money and if it is being mismanaged then that is their problem not ours. I can not make my budget much tighter. I don't even own a car because I can not afford one. It is time we get some competition in here. We need other utility companies in here to rival competition. We can not keep going this way. I highly oppose this rate increase.

Thank you,

Amy McPeek

Get Outlook for iOS

Page 16 of 44 9/12/2025

Public Comments Received for Case Number: 2025-00257 Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: Teague, Ashley

City: State: Zip:

Comments:

To Whom It May Concern:

In reference to case number 2025-00257, I want to express my concern on the rate increase Kentucky Power is requesting. I have lived in Hazard my entire life and have never seen electric bills this expensive. While KY Power suggests signing up for their "Average Monthly Bill" program because it keeps your bill more consistent, I would argue that it helps very little. My bill every month as an average of the previous 12 months is ALWAYS higher than my mortgage payment. With the economy the way it is and eastern KY being historically poverty-stricken, this area will not survive with higher electricity rates. Many of our people are already having to choose between paying the electric bill or buying food for their families. Kentucky Power loves to show off all the money they donate back into communities and into assistance programs, so why not put electricity back at an affordable rate for the families in our area and quit donating the millions their customers overpay and calling it Ky Power "donations" to make themselves feel good?

Please vote NO on the increase KY Power is requesting. Otherwise, families will be leaving this area in droves.

Ashley Teague

Page 17 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Mike Nix

City: State: Zip:

Comments:

[cid:fa40b357-2cb5-4621-a109-dbbbe3f09a61]

To Whom It May Concern:

Asking as an employee, father of 4, tax-paying, and extremely concerned citizen - when or what is enough? In light of AEPs recent request to once again raise power rates I ask that you view the attached electric bill, my most recent bill. I might add that last months was even higher. Please note that of the \$533.87 listed, nearly \$80 of it is fees. With the proposed increase this bill would increase an additional \$80 and in excess of \$600. The cost of a modest mortgage.

Eastern Kentucky has some of the poorest demographics in the country, but our utilities cost nearly as much as Californias. If AEPs request for the increase is do to increases in thier expenses (same as ones in the recent past) then I must ask, how is it that they afford to grant and donate millions each year? My family can barely afford to give to school fund raisers or buy school shirts, but thier organization "donates" millions each year? The simple answer, they profit BILLIONS. When profiting billions its easy to donate millions. AEP profitted \$2.97 billion in 2024, a 34.37% increase from 2023.

Maybe my logic is flawed but if a company reported profits of billions the previous year and an increase of 34.37% in profit from the year before that, thier request for a rate increase is strictly based on greed.

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My challenge is to the decision makers, law makers, or people who have the authority to say no to this increases to choose to slow AEPs profit growth as opposed to asking Eastern Kentuckians to choose between paying thier electric bill or giving to the school fund raiser. Paying thier electric bill or buying gas or groceries. Electric, or heat this month.

Thank you for your consideration,

Michael Nix

Yahoo Mail: Search, Organize, Conquer

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Response Friday, September 12, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter,2025-00257 in any further correspondence.

The documents in this case are available at: View Case Filings for: 2025-00257 (ky.gov).

Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Brian Sexton

City: State: Zip:

# Comments:

The gall of this company, how can they even ask for another raise? They just upped everyones bill, what a year ago? They even come in with a ridiculous number knowing it will get shot down but they act like its just to expensive to serve customers in our region. But if they only receive half what there asking its another raise for the stockholders and a bonus for the ceo. How can people be this greedy? Old people already choosing between meds, power, or food and they wonna make it worse. If they want a raise I wont it published on all social media, tv news and the radio exactly how much the cea and stockholders make each quarter!! And where are the politicians that are supposed to stand up for us? I wonder if there stockholders or receiving money on the back end somehow? Aep deserves not one more cent from the customer, its Aep and the politicians fault they tore down the coal plants and ruined the local economy. They need to make cuts within and quit donating there excess money to projects and programs that has nothing to do with keeping people warm!!

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Fields, Amy

City: State: Zip:

Comments:

I am writing in response to case #2025-00257, concerning the proposed rate increase by Ky Power. This 14.9 proposed increase is ludicrous. The people of Eastern Kentucky already pay almost double the power rates of the rest of the state. To keep allowing them to increase our rates multiple times a year is ridiculous. You are talking about an area of the state where most of the residents are on fixed incomes. This is an area that already struggles financially yet Kentucky Power is allowed to rob these folks blind time and time again. The sad thing is, there isnt another option. Its Kentucky Power or no power. Someone needs to step in and put a stop to this nonsense. Its getting to the point to where us working folks cant afford food and electricity. Please step up and do what is right by voting against this rate increase.

Thank you,

Amy Fields

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Victoria Halcomb

City: State: Zip:

# Comments:

Im not sure whether or not this will do any good, but I feel like sending an email is the least I can do to help our community. The South East region of KY cannot withstand ANOTHER price increase in our electrical bills. Many people in our area are on a fixed income and can barely scrape by. Unfortunately, AEP through Kentucky Power is a monopoly in our area and this causes them to believe that they can price gouge us as we have no other options. There is no reason why rates should be so high that people pay twice their mortgage payments to keep basic warmth throughout the winter or basic air in the summer. Most people that I know keep the bare minimum in heat or air due to not being able to afford warmer or cooler temps. PLease, I beg you, Vote NO on the price increase for Kentucky Power, or bring other resources/power companies to our region.

Thank you!

Victoria Halcomb

A concerned Southeastern KY citizen.

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Benjamin Halcomb

City: State: Zip:

Comments:

Southeastern Kentucky cannot afford another electric rate hike. Families here are already choosing between food, medicine, and electricity. Some pay more for power than for their mortgage/rent, while others live in unsafe temperatures because they cannot afford adequate heat or air.

With Kentucky Power's monopoly, we have no alternatives. This is not fair, and our community cannot bear the burden of higher bills. I urge you to vote NO on this increase and work toward bringing real competition and affordable options to our region.

Please stand with the people you represent.

Sincerely, Ben Halcomb

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Kaleena Cornett

City: State: Zip:

# Comments:

I am writing as a concerned citizen of Southeastern Kentucky. Our region cannot withstand another increase in electric rates. Many families on fixed incomes already struggle to afford basic necessities, and higher bills will push them past the breaking point.

With Kentucky Power (AEP) as a monopoly, residents have no alternatives. These rate hikes feel exploitative, forcing families to choose between unsafe temperatures in their homes and bills higher than their mortgage.

I urge you to vote NO on this proposed increase. At minimum, our region deserves fair competition and access to other providers. This issue is about more than numbers—it's about survival, dignity, and protecting our community.

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Jenny Jones

City: State: Zip:

Comments:

Hello,

Im writing to voice my concern on the proposed rate increase from Kentucky Power. A rate increase of 14.9% is an unfair ask on people whos rates have skyrocketed. Our rates in Eastern Kentucky are double the amount of surroundings Power companies. People are having to choose between paying a high power bill or groceries and medications. This needs to stop. Ky Power is taking advantage of people because we have no other choice. Please stand up for Eastern Kentucky customers, stop this rate increase.

Thank you,

Virginia Jones

Viper Ky 41774

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Deborah Noble

City: State: Zip:

Comments:

I'm writing due to the request for a rate increase. Please don't allow this increase because we can't afford to pay our power bill now. Our power bill is higher than any other in the state already. Please don't allow this increase.

Thank you

Larry and Deborah Noble

Sent from Yahoo Mail for iPhone

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: James Boggs

City: State: Zip:

Comments:

I am asking you to deny this increase. Kentucky Power Company just received a rate increase. I don't understand why they need another increase when I hear they are reporting record profits. Record profits is not confirmed. What we need in eastern Kentucky is another power company to compete with Kentucky Power. People in western Kentucky can choose their power company and their bills are a fraction of what we pay.

Thanks for the consideration,

James C. Boggs

2994 Upper Second Creek Road

Hazard, KY 41701

Sent from my iPhone

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Public Comments Received for Case Number: 2025-00257 Response Friday, September 12, 2025

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Thank you for your interest in this matter.

	Received	through	า Email
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Wednesday, September 10, 2025

From: From: Bruce Short

City: State: Zip:

Comments:

Dear PSC:

My name is Bruce Short of 2664 North Highway 3, Louisa, KY. I am writing to express my opposition to Kentucky Power Company's proposed rate increase of 14.9% (KPC 2025-00257). KPC customers already pay the highest rates in the state. KPC already increased rates by 6.37% in July 2025 in the form of a Securitized Surcharge Rider for the retirement of Big Sandy Unit 2. Shutting this unit down had significant cost to the community.

American Electric Power, KPCs parent company had net profits of about \$14 billion in 2024. I feel that it is unfair to add more rate burden to existing customers for something that AEP can manage.

Sincerely,

Bruce A. Short

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Public Comments Received for Case Number: 2025-00257 Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: anita bush

City: State: Zip:

Comments:

I am writing for my family and many other families in Eastern Kentucky about the rate increases by Kentucky Power Company.

Now, there is a proposal for another increase. We pay more for electricity than most others across Kentucky and the United States.

Eastern Ky cant survive another increase.

I am almost certain that this email will be deleted, and no one will take it into consideration.

Sincerely,

Anita Bush

Image removed by sender. [cid:~WRD0001.jpg]

Virus-free.www.avg.com

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Patricia Banks Engle

City: State: Zip:

Comments:

I am writing to oppose a rate increase for KY Power in Eastern KY. Families can not afford higher bills. That rate is too high already.

Thank you

Patricia Engle

Sent from Yahoo Mail for iPhone

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: justin westerfield

City: State: Zip:

## Comments:

AEP does not need another pay increase. WE ARE TAXED to death and WE ARE Billed to death!!! AEP Kentucky Power does not need to ask for another increase just after receiving one. The people of eastern KY cannot take the high prices. The poorest area in the United States always suffers the worst and is drained dry. Just cause AEP has a monopoly does not mean you can take advantage of the people you serve. Never once have I seen any of the pay increase; I have actually seen preventive maintenance. My family has lost thousands of dollars due to equipment costs and food because you cannot provide us with steady power, and the constant surges damage our TVs, refrigerators, and ACs.

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Shirley Feltner

City: State: Zip:

Comments:

I am opposed to this rate increase I am on a fixed budget as I am retired widow and I use their budget plan and still pay 290.00 dollars a month and this is quite difficult as food prices, gas, utilities, insurance continue to climb but unfortunately the Cola doesn't match these increases. Sincerely Shirley Feltner

Sent from Yahoo Mail for iPhone

Page 33 of 44 9/12/2025

Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Wednesday, September 10, 2025

From: From: Becky Jent

City: State: Zip:

Comments:

# 2005-00257

We on ssi are barely getting our bill paid to start with. Why make it where we can't live. I've not survived last years raise yet. From \$130 to \$156 dollars is a big lick. Ssi receipants don't stand a chance. Vote no on the increase. They already higher than any power company around here.

Rebecca Campbell

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Thursday, September 11, 2025

From: From: Patsy Stamper

City: State: Zip:

Comments:

NO RATE HIKE FOR KENTUCKY POWER

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Thursday, September 11, 2025

From: From: jane Fowler

City: State: Zip:

Comments:

In reference to case #2025-00257, we feel that the rate increase in residential use is extremely high. We are already paying higher rates than other areas of the country. Many in our communities have to decide whether to pay their power bills or buy food and medicines. With Kentucky Power having a monopoly without competition in our area, it seems that they have us over a barrel.

We know we do not understand all that is involved in maintaining our power but when the company reports a good profit, we are paying enough.

Thank you,

Danny and Jane Fowler

Sent from Yahoo Mail for iPhone

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Thursday, September 11, 2025

From: From: ruby pelfrey

City: State: Zip:

## Comments:

My name is Ava Johnson. I reside at 399 Meatscaffold Rd, Jackson KY 41339. I am sending this email regarding the recent talk about increasing electric prices. My family and I are not pleased to hear this as people here in eastern Ky already struggle to afford everyday necessities. I think the price increase is unfair as our electric bills, within the last year, have been higher than ever before. With the holidays coming up, how do you think well be able to afford our children and grandchildren the memories they deserve, not even by giving big gifts but by affording food to serve. Take into consideration the ones who will suffer with this dramatic increase. Take into consideration those who can barely afford the life they have now and what will happen to those who lose even more money to an already corrupt system.

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Thursday, September 11, 2025

From: From: Tori Shouse

City: State: Zip:

Comments:

Hello,

My name is Victoria Neace and I reside at 1557 Hwy 476, lost creek, Ky 41348. I am emailing to inform that Eastern KY can NOT survive if Ky power increases their bills 13-15%! We are barely scrapping by as it is with ridiculous rates in this area and we can NOT afford an increase, we need a decrease! Their comments of industry loss being a reason to increase is a reason to decrease, we can't pay more in this economy. Please do NOT allow this increase!

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Thursday, September 11, 2025

From: From: s b

City: State: Zip:

Comments:

Please side with the customers on this issue. Everything has increased since Covid, we really need someone to stand up for Kentucky power customers. We are asking the Kentucky Public Service Commission to stand with the Kentucky families, and businesses on this issue!

After all these increases in the Kentucky Power rates since 2020, being the highest rate in the state of Kentucky, please do not grant them another increase.

15.45% increase in 2020

5.66% increase in 2024

6.37% in July 2025

And less than a year later they are wanting another increase of 14.9%.

Thank You sincerely for your time,

Barbara Burns

536 Houston Avenue

Ashland, KY 41102

Sent from my iPhone

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Thank you for your interest in this matter.

Received through Email

Thursday, September 11, 2025

From: From: Lisa Weist

City: State: Zip:

Comments:

I am writing to protest the proposed Kentucky Power Company's proposal to consider another rate increase of 14.9% on residential customers and 13% to nearly 15% on commercial customers.

This is an unfair and cumbersome request on the nation's poorest counties. Our rates have skyrocketed and are about double the amount of what surrounding power companies charge.

No one reads our meters and we are asked to pay whatever the amount of electricity guess that we may have used.

I will also contact the Governors office at 502 564 2611 [tel:502%20564%202611] and voice my concerns.

Thank you,

Lisa Weist

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Response Friday, September 12, 2025

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Thank you for your interest in this matter.

Received through Email

Thursday, September 11, 2025

From: From: Michelle Adams

City: State: Zip:

Comments:

Hello,

I am a concerned citizens that lives in Hyden, Leslie County, Ky with Kentucky Power Company serving as my Electric Power Company. I was previously working until a life threatening event occurred and I haven't been able to return and will probably be unable to return back to work.

I'm asking that you reject their offer to increase our rates of 14.9% for our region. We continue to see our rates increase with no improvement with power outages that occur or any updates to our area. There have been several increases and continue on to increase without improvements. We are one of the poorest regions with a lot of people on fixed incomes that aren't sufficient for monthly needs as it stands currently.

With this amount of rate increases, it would be detrimental to our area and people can barely afford to pay their electric bills at this time without getting disconnect notices and Winter months being extremely cold another 14.9% added to the current rates would mean people will have to make a decision regarding they are going to have to cut back food, medicine or getting healthcare. There has to be other options.

I agree the company needs to pay their workers but not at our expenses when we do not see

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improvements being made but yet they say it is for investments for improvements.

I respect what they do and they are important but I do not feel that the public should be the ones paying for their increases.

Please consider those of us that are on monthly fixed incomes that can't work because of disability or health reasons that prevent us from being able to work or those of us that can that barely make over minimum wage wage.

Respectfully,

Michelle Adams

Page 44 of 44 9/12/2025

\*Angela M Goad Assistant Attorney General Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KY 40601-8204 \*Kenneth J Gish, Jr. Stites & Harbison 250 West Main Street, Suite 2300 Lexington, KY 40507

\*Hector Garcia Kentucky Power Company 1645 Winchester Avenue Ashland, KY 41101 \*Katie M Glass Stites & Harbison 421 West Main Street P. O. Box 634 Frankfort, KY 40602-0634

\*Harlee P. Havens Stites & Harbison 250 West Main Street, Suite 2300 Lexington, KY 40507 \*Lawrence W Cook Assistant Attorney General Office of the Attorney General Office of Rate 700 Capitol Avenue Suite 20 Frankfort, KY 40601-8204

\*Jennifer L. Parrish Kentucky Power Company 1645 Winchester Avenue Ashland, KY 41101 \*Michael West
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700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

\*Jeffery D. Newcomb Kentucky Power Company 1645 Winchester Avenue Ashland, KY 41101 \*Michael J. Schuler American Electric Power Service Corporation 1 Riverside Plaza, 29th Floor Post Office Box 16631 Columbus, OH 43216

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Frankfort, KY 40601-8204

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\*Kentucky Power Company 1645 Winchester Avenue Ashland, KY 41101 \*Tanner Wolffram American Electric Power Service Corporation 1 Riverside Plaza, 29th Floor Post Office Box 16631 Columbus, OH 43216